



National Emergency Number Association (NENA) Ontario Chapter

NENA Ontario Chapter General Membership Meeting Minutes
September 18, 2012
08:00 to 08:45 hours

1. Call to Order – Linda Dickson – Meeting called to order 08:05 hours

2. Roll Call – Sign in Sheet passed around for signatures

- Linda Dickson, NENA President, Wellington County
- Sue Dawson, NENA 2nd VP, Barrie Fire
- Theresa Virgin, APCO VP
- Sandy Hutchison, Stratford Police
- Sherry Laveque, On Star
- Dave Ralph, Afrug Inc (non-member)
- Kerry Kapuscinski, Durham Regional Police
- Tracy Finn, Toronto Police
- Sandy Briell, Toronto Police
- Brian Cerbett, Eastlink
- Robin Johnstone, Niagara Regional Police
- Ian Sharpe, Richmond Hill Fire
- Lily Marrello, Rogers Communications
- Sheryl McPhail, Seneca College
- Larry Breen, Bell Canada
- Donna Beke, Kitchener Fire
- Mary Ann Scherer, London Fire
- Mark Hitchman, OPP
- Stephanie Jackson, Rogers Communications
- Holly Barkwell, NENA ON, 1st Vice President
- André DeGagné, Ottawa Police
- Kathy Wallace, Sarnia Police
- Jamie Leyerle, On Star
- Ken Sluman
- Sue Sartain, Durham Regional Police
- Christopher Cassiz, Capella Telecommunications
- Colette Tanner, Hastings County
- S. Roy, Eastlink
- Carol Frank, York Regional Police
- Kimberly Fish, Ottawa Police
- Jim Friend, Hamilton Fire
- Erich Baumgartner, Rogers Communications
- Kathy Noblett, Bell Canada
- Peter Holland, BH Group
- Mary Anne Cousineau, Barrie Fire
- Donna Gill, St. Catharines Fire
- Nicolas Pierre, Bell Mobility
- Jean Michel Dupuis, Rogers Communications

3. Approval of Minutes from May 16, 2012 Meeting –

Moved by: Peter Holland

Seconded by: Theresa Virgin

Motion: Carried unanimously

4. Agenda Update –

Adding Two Items – Conference Discussion and CITIG Meeting

Moved by: Sheryl McPhail

Seconded by: Carol Frank

Motion: Carried unanimously

5. Old Business

- a) Business Case – Holly Barkwell Holland reported that the Business Case will be held for future discussion.
- b) Report from National – Barb Jaeger, NENA President delivered an update from the NENA National Executive.
 - a. CMCP successful program with 1 Course held in Canada in 2011.
 - b. Texting to 911 – USA introduced as an open system, not just hearing impaired community. Large amount of work downloaded to operators.
 - c. Comprehensive budget passed for year, more information to follow.
 - d. Any questions contact Nancy Banks, Canadian Director or Barbara Jaeger.
- c) Report from Nancy Banks, Canadian Regional Director
 - a. Membership numbers remaining the same yearly – 192
 - b. Up to 24 ENP's in Canada – several have retired
 - c. CRTC Working Group update – many TIF's being worked on
 - i. Location Accuracy – Phase II working Group
 - ii. In call location – updated information with a report waiting
 - iii. NG 911 working group – CRTC emergency service group
 - iv. Submitted an application for ANSI certification as an officially recognized standard setting body
 - v. Ontario 911 Advisory – letter going out to wireless providers – solution for unintentional 9-1-1 calls.
 - vi. Interest in 911 Tele-communicator Week – suggestion to try Provincially
 - vii. Educational Opportunities – let NENA know of courses you would like to see added.
 - viii. NENA Institute – Fadi Dabliz, represents Canada on the Education Advisory Board. There is a change in the requirements to write the ENP exam, you no longer need to be a supervisor. Alberta is forming a study group and they are looking for a mentor.

6. New Business

- a) Conference Discussion – discussion on potentially joining NENA and APCO Conference for 2013. General feeling was a joint conference was the way to go, easier on budgets. NENA Ontario will proceed with discussions.
- b) Tele-Communicator Recognition – Discussion on what is currently taking place both in Ontario and across Canada. NENA Ontario encouraged to pursue some kind of recognition Provincially.
- c) CITIG – NENA has requested to officially participate in the working group. The focus is on the data side of the 700 MHz discussion. Focus is to engage participation and collectively drive changes. Encourage NENA Ontario members to participate. The link will be put on our website. www.citig.ca

7. Adjournment - meeting adjourned at 08:45 hours

Moved: Nancy Banks

Seconded: Colette Tanner

Motion: Carried unanimously

